PLANTRONICS DASERES

PROFESSIONAL CORDED AUDIO PROCESSORS

PLANTRONICS

Harness the Power of Unified Communications with a DA Series USB Audio Processor.

Cost savings, portability, a range of new providers and call features has made PC telephony the ideal tool for phone-intensive organizations. Plantronics delivers a six-model series of USB audio processors to help contact centers and other businesses derive maximum value from their VoIP investments. Paired with a Plantronics professional headset, our processors infuse digital-signal clarity into every VoIP softphone communication. A variety of features and pricing options ensure the right fit for all professional environments.

- Enhance customer interactions. High-quality audio translates to smoother, more concise customer communications and improved satisfaction.
- Experience wideband audio. The DA45[™] USB audio processor and DA40[™] USB adapter offer wideband compatibility for crisp audio sound and lower listener fatigue.
- Leverage existing investments. Migrating to a VoIP infrastructure? The DA series of processors are compatible with your current Plantronics headsets.
- Choose from a range of solutions. Entry-level, mid-range and premium solutions fit into contact centers and enterprises worldwide.



PLANTRONICS DA SERIES

PROFESSIONAL CORDED AUDIO PROCESSORS

DA60[™] and DA55[™] USB Audio Processors

Clearline[™] Audio for Superior Voice Communications

Ideal for VoIP-based contact centers and offices using softphones, the DA60 features robust digital technology and PerSono Pro[™] 2.0 software for unparalleled command over voice and audio quality. The DA55 audio processor delivers digital audio excellence to contact centers, other VoIP-based organizations and to remote employees using softphones.

- Clearline[™] audio reduces the level of loud noise on incoming calls to a comfortable level.
- Advanced echo cancellation ensures clear, natural conversations
- \bullet Quick $\mathsf{Disconnect}^{\scriptscriptstyle \texttt{M}}$ (QD) capability allows the headset to detach without losing the call.

PerSono Pro[™] Software (DA60 only)

- Equalizes headset settings for optimal audio performance.
 Tracks agent noise exposure to ensure compliance with workplace safety standards.
- Secures customer information when agents leave their workstation.
- · Displays transmit and receive volume to verify customer experience.

DA45[™] USB Audio Processor and DA40[™] USB Adapter

Wideband Audio

The DA45 audio processor and DA40 adapter work with all Plantronics H-series headsets—including the latest wideband models—to deliver outstanding audio quality, reliability and a choice of wearing styles. The DA45 delivers superior sound with one touch controls, while the DA40 is the most economical enterprise-class solution available.

- Wideband audio support provides clear, natural speech and lower listener fatigue.
- Echo management ensures natural conversation even with VoIP latency. (DA45 only)
- Inline control offers volume, mute (with LED indicator), and easy call answer/end features. (DA45 only)
- Quick Disconnect[™] (QD) capability allows the headset to detach without losing the call.

SupraPlus[®] USB and Stereo SupraPlus[®] USB

Unified Communications and Stereo Hi-Fi Multimedia

Featuring noise and echo suppression and unrivaled stereo sound, the SupraPlus USB and Stereo Supra-Plus USB deliver superior clarity to office and contact center conversations and hi-fi multimedia listening (Stereo SupraPlus USB only). Both solutions enable softphone users to conduct crisp, natural communications—even in noisy VoIP contact centers.

- Echo management and noise-canceling microphone deliver high-performance audio.
- Inline control offers volume, mute (with LED indicator), and easy call answer/end features.

Displays transmit and receive volume to verify customer experience.						
			- Co	Con 1	SupraPlus USB	Stereo SupraPlus USB
Feature:	DA60 [™]	DA55™	DA45™	DA40 [™]	HW251N-USB	D261N-USB Stereo
Optimized for Unified Communications	No	No	Yes	No	MOC Certified	Yes
Ideal for	Contact Center applications	Contact Center applications	Unified Communications solutions	Contact Centers and Enterprise applications	Enterprise applications	Noisy environments and stereo applications
USB II Standard	Yes	Yes	Yes	Yes	Yes	Yes
DSP	Yes	Yes	Yes	No	Yes	Yes
Clearline [™] Audio	Yes	Yes	No	No	No	No
Echo Suppression Technology	Advanced Full Duplex Echo Cancelation	Advanced Full Duplex Echo Cancelation	Echo Management	No	Echo Management	Echo Management
Wideband	No	No	Yes	Yes	Yes	Yes: Hi-Fi Stereo
Value-Add Software	PerSono Pro [™] enhances contact center agent experience.	No	PerSonoCall® (Enabling one push call answer/end) enhances Unified Communications.	No	No	PerSonoCall® (Enabling one push call answer/end) enhances Unified Communications.
Inline Controls: Volume Mute Call Answer/End	Yes Yes No	No No No	Yes Yes Yes	No No No	Yes Yes Yes	Yes Yes Yes
Quick Disconnect™	Yes: 4-pin	Yes: 4-pin	Yes: 4-pin	Yes: 4-pin	No	No ²
Headset Compatibility	H-series	H-series	H-series ¹	H-series ¹	Headset included	Headset included

¹Although the DA40 and DA45 are compatible with all H-series headsets, choose a "Wideband" variant for best performance

2Quick Disconnect version also available (D261N Stereo/DA45 bundle)

For more information about DA Series Audio Processors or other Plantronics products, please visit our Web site at www.plantronics.com.



PLANTRONICS



831-458-7700 (OUTSIDE USA)

©2008 Plantronics, Inc. All rights reserved. Plantronics, the logo design, Clearline, DA60, DA55, DA45, DA40, PerSonoCall, PerSono Pro, Quick Disconnect, Supra-Plus and Sound Innovation are trademarks or registered trademarks of Plantronics, Inc. All other trademarks are the property of their respective owners. Plantronics does not endorse or sponsor any promotional offers made in this advertisement. Please contact the reseller directly with any questions related to promotional offers. Published 07.08